



# BLASTING MAINTENANCE FOR SERCO

**Serco is a trusted partner of governments, combining people, processes, and technology to achieve their purpose of delivering superb public services.**

Working across five core sectors, Serco's defence operations required a partner who could manage and maintain their blasting equipment.

Hodge Clemco, a SurfacePrep company, has maintained a close relationship with Serco for more than 16 years, delivering equipment, tailored service solutions, and expert support. From routine maintenance to strategic consultancy, our collaboration has supported Serco's efficiency and safety.

## MAINTENANCE AND REPAIR

Blasting takes a heavy toll on the equipment used in the process. If this equipment isn't properly maintained, it can lead to compromised reliability, efficiency, quality, profitability, and – most important of all – safety.

With over 60 years of experience in the manufacture of abrasive blast equipment, [Hodge Clemco's TOTALCare](#)

team also offers a full range of maintenance and repair options. We advise on an appropriate maintenance and servicing programme for your needs, taking equipment types, abrasive selections, applications, future plant refurbishments and upgrades, as well as duty cycles into account – on our own equipment, as well as that of other manufacturers.

**“Maintenance is more than just keeping a machine running.** Maintaining an efficient machine helps reduce waste, minimise downtime, cut costs, and – more importantly – save time and energy. Safe clean equipment is also better for operators.

At Hodge Clemco we tailor support packages to meet the specific needs of our customers. The packages offer great flexibility, allowing our customers to get the maximum out of their equipment and ultimately their business.”

**JOHN ANDERSON**

Service Engineer for Scotland and Ireland

## TRUSTED PARTNERS

At the heart of this enduring relationship between Serco and Hodge Clemco is foundational trust through reliability. With Serco’s vital defence operations relying heavily on the performance and maintenance of its [blasting equipment](#), Hodge Clemco’s on-site work is paramount.

Our team work around the clock to ensure minimal downtime, earning deep trust in our commitment to Serco’s mission. Our [proactive approach to maintenance](#), including the implementation of predictive maintenance techniques to anticipate issues before they occur, and our willingness to listen and address concerns promptly, further solidify this trust. Additionally, Hodge Clemco’s transparency and accountability are evident in collaborative audit activities, where both parties work together to identify areas for improvement and implement necessary changes swiftly.

**“Hodge Clemco doesn’t just tick boxes for us. They listen, solve problems, and we’ve got several layers of trust built with them today.”**

Geoff Green, Defence SHEQ (Safety, Health, Environment & Quality) Manager at Serco.

## COLLABORATIVE INNOVATION

Throughout our partnership, both parties have continually sought opportunities in the management and maintenance of blasting equipment. Hodge Clemco’s proactive engagement in testing and trials – such as media use optimisation and recycling initiatives – reflects a shared dedication to finding innovative solutions to complex challenges.

Hodge Clemco has actively engaged in a trial of advanced media recycling techniques, which not only reduce waste but also optimise blasting efficiency, resulting in significant cost savings for Serco. Beyond this, our consultancy services have provided valuable insights into operational efficiency enhancements and safety standards. In one instance, our consultancy team conducted a thorough analysis of Serco’s blasting processes, identifying areas for improvement and recommending the adoption of a new abrasive material that drastically reduced equipment wear and improved surface preparation quality. These collaborative efforts reflect our shared dedication to finding innovative solutions to complex tasks and driving continuous improvement in Serco’s operations.

